



## QUALITY ASSURANCE TO BS EN 9001:2015

Ekspan Limited, headquartered in Sheffield, is the preeminent bearing manufacture in the United Kingdom. Our core expertise lies in delivering end-to-end solutions, encompassing in-house design and precision manufacturing, installation, and maintenance of mechanical and structural bearings. These bearings find application across a wide spectrum, including bridges, marine installation, and various structures.

### Scope:

The design, manufacture and supply of structural, industrial, and offshore bearings, expansion joints and manufactured fabrications. Site inspection, installation and maintenance services to the civil, structural, mechanical engineering and offshore industries.

Working closely with our stakeholders, we are committed to delivering supplier and operational excellence across our products and services; to deliver continuous improvement in reliability and quality.

Ekspan is committed to providing an outstanding service to our customers through the continued application and development of an Integrated Management System meeting the requirements of BS EN 9001:2015.

Ekspan Limited is committed to a policy of continual improvement to improve the effectiveness of the quality system in all aspects of its services. The company achieve this by continuous monitoring and improvement of the key processes as referenced in the quality manual.

The Directors and Senior Managers of the company are committed to ensuring that the system is effective in achieving quality and satisfying customers both now and in the future. To this end, we will strive to continually improve our service, processes, and Quality Management System. We will set quality objectives and establish an organisational environment and changes therein with the risks associated, across the organisation that will be measured against and reported upon.

By continually striving to achieve improvement to our Quality Management System we will provide excellent value to our customers.

### Objectives:

- Provide products and services that fulfil our customers' requirements
- Continually improve our management systems, products, and service provision
- Effectively communicate objectives and manage risk to continually drive improvement
- Train and brief all staff to fully deploy quality through policies and procedures
- Assure compliance with relevant legislation, international standards, and statutory obligations
- Work with our stakeholders to delivery operation excellent and continuous improvement

### Our Management ensures this is achieved by:

- Setting and reviewing measurable quality objectives regularly to ensure these are met
- Seeking regular feedback from our customers and to use these to improve our products and services
- Deploying a quality management system certified to BS EN ISO9001:2015
- Providing resources and ensuring responsibilities and authorities are effectively deployed and governed
- Reviewing the effectiveness of the quality management system and driving improvement
- Ensuring all activities comply with stated methods and to our customer's requirements
- Supplier measurement and improvement initiatives to mutually benefit both organisation and our product reliability.

This Quality Policy, Integrated Management System and associated procedures will be reviewed on an annual basis.

Signed:

Date:

03/01/2024

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